

The Digitally Connected Campus

Moberly Area Community College



**MOBERLY AREA
COMMUNITY COLLEGE**

MOBERLY, MISSOURI

- ▶ Two-year, public institution with five campuses in central and eastern Missouri
- ▶ Student FTE: Nearly 5,000
- ▶ ERP: Jenzabar
- ▶ Softdocs customer since 2018
- ▶ Migration from Nolij Web to Etrieve by Softdocs, for electronic forms, workflow automation and content management.
- ▶ MACC also chose to implement Serve, Softdocs' print customization solution

“

Almost all our departments are now using Etrieve. We have integrated it with Jenzabar and are successfully sharing information between departments and across campuses. Everything is so much quicker and easier.

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ROBERT WIDEMAN

CHIEF INFORMATION OFFICER
MOBERLY AREA COMMUNITY COLLEGE

MACC Achieves Enterprise-level Efficiencies with Etrieve by Softdocs

MACC already knew the benefits of Enterprise Content Management (ECM or electronic forms, automated workflows and content management), since they had been using Nolij Web within Financial Aid, Student Affairs and Academic Affairs. With an eye towards a more modern, mobile and campus-wide deployment, they entered an RFP process to replace the outdated, JAVA-based Nolij.

“When we compared the various systems, Softdocs just seemed to check the most blocks. We knew with Etrieve, we had a solution that we could build upon and grow with.”

RHONDA CURTIS

Document Imaging Coordinator | MACC

“We really appreciated Softdocs’ education focus. The other solutions we evaluated seemed to have features that were unnecessary and/or too expensive. Etrieve was built specifically with our needs in mind.”

RUSSELL SIGSWORTH

Director of Administrative Computing | MACC

With Softdocs leading the migration efforts, they began their transition to Etrieve with the largest (most document dependent) departments—Student Affairs and Financial Aid. Once successfully completed, MACC took advantage of their Softdocs training to extend their ECM deployment to other areas across campus.

“Once you get things clearly defined with a department, it is pretty easy to roll out. Soon we had a list of departments that wanted to move over to Etrieve.”

RUSSELL SIGSWORTH

Director of Administrative Computing | MACC

Key MACC Achievements with Etrieve

- ▶ Automation of the Missouri A+ application process provided a better student experience while saving much needed staff time.
- ▶ Fast completion and routing of DD-214 submissions resulted in a better experience for enrolled veterans.
- ▶ Etrieve integration with Serve by Softdocs provided fast, easy check printing and time-saving automatic filing into the content repository.
- ▶ Greatly improved the accessibility and communication between Moberly’s five campuses.

“Etrieve is so much quicker and easier to use than Nolij. It is so handy with all the information in one place. And the users are happy with it. That’s a win!”

RHONDA CURTIS

Document Imaging Coordinator | MACC

